

TERMS & CONDITIONS

Quality and Authenticity of Items

We care for our customers and will bring only the best bargains to you at great quality. Items featured are either brand new or reasonably used preloved goods from previous owners who are decluttering. We maintain a standard of cleanliness to ensure the goods reach you in the best state possible. We will always disclose the condition of all goods (new or used) and defects (if any) will be highlighted

To establish authenticity, We carry out our own internal checks on each item received and also trace the source of the item. For our premium goods, we go further to authenticate on 3rd party apps. Proof of authenticity (authenticity certificate) can be provided at buyer's cost.

we offer a 100% money back guarantee on authenticity.

Payment

Full payment validates order. Deposits may be accepted on certain items at our discretion on such terms to be agreed in writing.

We only accept payment via electronic channels. Payment details will be provided at checkout. Cash payment are considered on exceptional basis.

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Stockpiling

Stockpiling is not allowed. Please endeavor to receive goods as soon as payment is made.

Delivery

We deliver nationwide via a multitude of logistics companies. We are amenable to using your choice of courier where required.

Returns and Refunds

Returns are only accepted on online purchases. Items must be returned in same condition as at the time of purchase and within 7 days from date of purchase. Cost of return will be borne by the buyer. Refund will be processed within 48 hours after assessing the returned item. We do not accept exchanges on any sold items.